



## Support

The team Claroline.com is at your service to help you in any technical problem you face in managing your campus.

Our support service includes the following commitments :

- Priority answer by e-mail within 24h (next business day)
- Administration
- LDAP identification
- Customizing configuration
- Organizing backup
- User management and massive importation
- Firewall configuration
- PHP upload limitations
- Handling cross-platform environments problems
- Solving session and cookies problems
- Distant install or upgrade
- Recycling old contents
- ...



## Customization

Boost up your virtual campus or website!

We can customize the appearance of your campus as well as adapt any tool to fit your needs.

We can for example :

- Change colors
- Add images
- Modify texts
- Adapt the layout
- ...



Example of platform customization

